

## Warranty Statement

Audio Resource Group, Inc. (ARG) develops, designs and distributes only high quality products that will provide users with many years of trouble-free service. Some of the products we distribute are sold exclusively by ARG. The following Warranty Statement defines the warranty periods for each product line and model of equipment distributed by Audio Resource Group, Inc.

### Talk and Listen™ Systems

ARG warrants the following transmitters and receivers (TX72BP, TX72M, TX900BP, TX900HH, TX900M, RX72BPS, RX72BPM, RX72BP, RX72M, RX900BP, RX900M) to be free from defects in workmanship and material under normal use and conditions for five years from date of purchase.

ARG warrants the following charging systems (CHGR12, CHRG24) to be free from defects in workmanship and material under normal use and conditions for two years from date of purchase. Rechargeable batteries in the TX72M, TX900M, RX72M, and RX900M are warranted for 2 years. Power Supplies are warranted for 90 days.

All other parts and accessories are warranted for 90 days from date of purchase.

### VoiceAmp® Portable Amplifiers

ARG warrants the following VoiceAmp portable amplifiers (VA20WB, VA20T, and VA30SE) to be free from defects in workmanship and material under normal use and conditions for five years from date of purchase. Batteries for these listed products are warranted for two years from date of purchase.

All other parts and accessories are warranted for 90 days from date of purchase.

### Fitness and Cardio Entertainment Products

ARG warrants the following transmitters (ARG-CV-FMT, ARG-CV-900T, ARG-900AT, and ARG-CV-2.4T) to be free from defects in workmanship and material under normal use and conditions for four years from date of purchase.

ARG warrants the following receivers (ARG-CV-FMR, ARG-CV-900R, ARG-900AR, ARG-CV-2.4R and ARG-2.4R) to be free from defects in workmanship and material under normal use and conditions for two years from date of purchase.

ARG warrants the following personal viewing screens and accessories (ARG-PVS15LED, ARG-PVS19LED, ARG-PVSC) to be free from defects in workmanship and material under normal use and conditions for two years from date of purchase.

All other parts and accessories are warranted for 90 days from date of purchase.

The Warranty is only available to the original end purchaser of the product and cannot be transferred. Warranty is void if damage occurred because of deliberate or accidental physical damage, neglect, misuse or if the product has been repaired or modified by anyone other than a factory authorized service technician. Warranty does not include normal wear and tear on the product or any other physical damage unless the damage was the result of a manufacturing defect. ARG is not liable for consequential damages due to any failure of equipment to perform as intended.

The above stated warranty is exclusive and replaces all other warranties express or implied, including those of merchantability and fitness for a particular purpose. ARG will not be held liable for any other damages or loss including incidental or consequential damages and loss of profit or revenues from whatever cause including breach of warranty or negligence.

The terms of the warranty are governed by the laws of the state of North Dakota. This warranty, prices, and the specifications of products are subject to change without notice.

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# Repairs and Returns

If you are experiencing difficulty with your system please review the Troubleshooting section of your manuals and user guides for tips and techniques to correct your issues. If you continue to experience problems with your equipment, please call Audio Resource Group, Inc. (ARG) toll-free Customer Service Assistance number at (888) 468-4552.

If it is necessary to return your system for service, you must first be issued a Return Authorization Number (RMA) by our Customer Service Technician prior to sending the system to ARG. All returns must be prepaid by the sender (no freight collect shipments will be accepted). Make sure to clearly mark the RMA number on the outside of the package and ship to:

**Ship To:**

Audio Resource Group, Inc.  
Attn: Repair Department  
405 Main Ave W Unit 3A  
West Fargo, ND 58078

**Out-of-Warranty Repairs:**

We can service/repair most Out-of-Warranty products. These repairs will be charged in accordance with our Flat Rate Repair Schedule. Please contact your sales representative or customer service for a repair quotation under our Flat Rate Repair Schedule.

**Repair Quotes:**

In some cases, if your product is not listed on the Flat Rate Repair Schedule, we can provide you with a repair price based on an individual repair cost estimate.

**Warranty Repairs:**

The ARG warranty period begins from date of purchase. Warranty is only available to the original end purchaser of the product and cannot be transferred. We will, at our option, repair or replace any part or product found to be defective in workmanship or material under normal use and condition. Warranty is void if damage occurred because of deliberate or accidental physical damage, neglect, misuse or if the product has been repaired or modified by anyone other than a factory authorized service technician. Warranty does not include normal wear and tear on the product or any other physical damage unless the damage was the result of a manufacturing defect.

**Returns for Credit:**

Items returned for credit, in "like new" condition (unopened, or original packaging intact), will be issued a full credit (minus applicable shipping charges). Items returned for credit after 30 days are subject to a restocking fee. We are unable to issue credit for any items after 90 days from the date of purchase. Additional fees or partial credit may occur due to missing or damaged items.

**Ship To:**

Audio Resource Group, Inc.  
405 Main Ave W Unit 3A  
West Fargo, ND 58078  
Phone: (888) 468-4552 Fax: (888) 373-4819  
repairs@argaudio.com

ARG Repairs and Return policies, programs, and pricing are subject to change without notice.