Troubleshooting Transmitters

Start

Does the transmitter power on?
- No → Have you tried a different power supply?
  - No → (back to Does the transmitter power on?)
  - Yes → Send to Tech Support
- Yes → Is the screen blinking?

Is the screen blinking?
- Yes → Have you checked the volume on the tv?
  - Yes → Have you made sure the transmitter is set to the proper input?
    - Yes → Have you tried a different tv?
      - Yes → Send to Tech Support
      - No → (back to Is the screen blinking?)
    - No → (back to Is the screen blinking?)
- No → Is there audio?

Is there audio?
- No → Have you tried a different receiver?
  - No → (back to Is there audio?)
  - Yes → Have you tried moving the transmitter to a different tv?
    - Yes → Is the problem resolved?
    - No → Is the problem resolved?
- Yes → Is it distored or is there static?

Is it distored or is there static?
- Yes → Have you tried a different channel/frequency?
  - Yes → Have you tried moving the transmitter to a different tv?
    - Yes → Is the problem resolved?
- No → (back to Is it distored or is there static?)

Is the problem resolved?
- No → Send to Tech Support
- Yes → Great!